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If you have a question or problem concerning the operation of your Subaru, please refer to Page 23 for additional information. Updated August 2020.

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# Foreword

## To the New Subaru Owner:

We congratulate and thank you for your purchase of a Subaru vehicle and extend to you our best wishes for many miles of happy and trouble-free motoring.

Your Subaru has been designed and produced to give long service with a minimum of attention. A generous warranty, plus a nationwide network of Retailers with service facilities, are provided to Subaru owners to protect their investment in their Subaru products. If your Subaru should require service when traveling, or if you have any unusual problems or comments, you may locate the nearest Authorized Subaru Retailer or Distributor by calling our toll-free customer service HELP LINE at 1-800-SUBARU3 (1-800-782-2783).

Prior to delivery of your Subaru, your Authorized Subaru Retailer has carefully checked, inspected and performed certain adjustments to your vehicle, following procedures recommended by the manufacturer, to assure that your Subaru is delivered to you in the best possible condition.

The National Traffic and Motor Vehicle Safety Act of 1966 makes it necessary that we be in a position to contact each individual Subaru owner, if required. Therefore, if you change your address, we request that you contact us at 1-800-782-2783 to update your information.

Similarly, if you resell your Subaru, we request that the new owner information be provided to us so that we will be able to contact the new owner. In the event you do resell your Subaru, we also request that you deliver this Warranty & Maintenance Booklet and Owner's Manual to the new owner so that he or she will know of any remaining warranty coverage.

This Subaru Warranty & Maintenance Booklet is an important document for the service of your Subaru. This Booklet should be carried in your vehicle at all times and made available to your Authorized Subaru Retailer if warranty service is needed. This Booklet contains recommended services at prescribed mileages and/or times to keep your Subaru in proper operating condition. You should make certain the record of services performed on your Subaru are validated in the space(s) provided in this Booklet by the Authorized Subaru Retailer or other service facility which performs those services.

Your Subaru is designed to operate on unleaded gasoline only.

### **Subaru of America, Inc.**

One Subaru Drive  
Camden, NJ 08103-9800

### **Privacy Policy**

Your privacy is important to Subaru of America, Inc. Visit [www.subaru.com/company/privacy](http://www.subaru.com/company/privacy) for information on how Subaru collects, uses, shares and endeavors to protect your information.

# 2021 New Vehicle Warranty Coverage Summary

Subaru of America, Inc. ("SOA")

1 YEAR Unlimited Mileage	2 YEARS 24,000 Miles	3 YEARS See below for Mileage	5 YEARS See below for Mileage	7 YEARS 70,000 Miles	8 YEARS 80,000 Miles	8 YEARS 100,000 Miles	10 YEARS 150,000 Miles	15 YEARS 150,000 Miles
Replacement Parts Limited Warranty								
Federal Emissions Performance Warranty								
New Vehicle Limited Warranty/36,000 Miles								
Federal Emissions Defect Warranty/36,000 Miles								
California Emissions Performance and Defect Warranties/50,000 Miles*								
Rust Perforation Limited Warranty/Unlimited Mileage								
Powertrain Limited Warranty/60,000 Miles								
California Extended Emissions Defect Warranty*								
Federal Extended Emissions Performance and Defect Warranties								
Hybrid System Warranty (Plug-in Hybrid Electric Vehicles only)								
California TZEV Emissions Hybrid Electric Vehicle (Lithium-Ion) Battery Warranty**								
California TZEV Emissions Performance and Defect Warranties**								

\* Also applies to Connecticut, Delaware, Maine, Maryland, Massachusetts, New Jersey, New York, Oregon, Pennsylvania, Rhode Island, Vermont and Washington.

\*\* Under certain conditions, also applies to Connecticut, Maine, Maryland, Massachusetts, New Jersey, New York, Oregon, Rhode Island and Vermont.

Subaru of America, Inc. ("SOA") is the sole distributor of Subaru vehicles in the Continental United States and offers these warranties on U.S. model vehicles only.

For complete details on warranty coverages and exclusions, please refer to the warranties in this Booklet.

# Subaru Limited Warranties

## Who Makes These Warranties

These warranties are made by Subaru of America, Inc. ("SOA")\*, One Subaru Drive, Camden, NJ 08103-9800.

## When These Warranties Apply

These warranties apply only if the vehicle was imported or distributed by SOA and sold to the first retail purchaser by an Authorized Subaru Retailer in the United States. Any and all repairs must be performed by an Authorized Subaru Retailer located in the United States. Every owner of the vehicle during the warranty period shall be entitled to the benefits of these warranties. If the vehicle is sold or otherwise transferred, it is recommended and requested that the new owner promptly send written notice of the transfer of ownership to SOA at the address indicated above.

## Warranty Periods

Warranty coverage begins on the date the vehicle is delivered to the first retail purchaser. If the vehicle was used as a demonstrator or company vehicle before being sold at retail, warranty coverage begins on the date the vehicle was first placed in such service.

## What Is Covered

These warranties cover any repairs needed to correct defects in material or workmanship reported during the applicable warranty period and which occur under normal use:

- In any part of the 2021 model year Subaru which is identified on the inside front cover of this Warranty & Maintenance Booklet (the "vehicle")
- Any Genuine Subaru Optional Accessories\*\*
- In addition, adjustment services are covered one time only during the first 36 months/36,000 miles of operation, whichever comes first.

## New Vehicle Limited Warranty

BASIC COVERAGE is 3 years or 36,000 miles, whichever comes first. Subject to the exclusions listed in this warranty, it covers the entire vehicle.

## Seat Belt Lifetime Limited Warranty

SEAT BELT COVERAGE lasts for the useful life of the vehicle and includes seat belts and related components which fail to function properly during normal use.

This warranty does not apply to cosmetic appearance, such as color fading, when the seat belts function properly. Coverage also excludes any electrical related components or body anchor points.

\* For vehicles delivered in Hawaii only, this warranty is made by SUBARU Hawaii, 2850-A Pukoloa St., Suite 202, Honolulu, HI 96819, 808-564-2260, which is solely responsible for all matters related to the warranty on such vehicles. For simplicity in this warranty only, SUBARU Hawaii will also be called "SOA."

\*\* Genuine Subaru Accessories are specifically designed, approved, and supplied by SOA for installation on Subaru vehicles. The Subaru Limited Warranties cover any repairs needed to correct defects in material or workmanship, which occur under normal use, in any Genuine Subaru Replacement Part or Accessory. This warranty applies only to a Genuine Subaru Replacement Part or Accessory purchased for use on an applicable Subaru vehicle from an Authorized Subaru Retailer located in the United States.

## Wear Item Limited Warranty

WEAR ITEM COVERAGE is 3 years or 36,000 miles, whichever comes first. Items covered are brake pad/shoe linings, clutch linings, and wiper blades.

## Powertrain Limited Warranty

POWERTRAIN COVERAGE for all models is 5 years or 60,000 miles, whichever comes first. Subject to the exclusions listed in this warranty, it covers the major powertrain components listed below.

### Powertrain Coverage Components:

- Engine
- Engine block and all internal parts
- Cylinder heads and valve trains
- Oil pump, oil pan
- Timing belts or gears and cover
- Water pump
- Flywheel
- Intake and exhaust manifolds
- Oil seals and gaskets

## Hybrid System Limited Warranty\*

Plug-in hybrid electric vehicles are covered by the Subaru Hybrid System Warranty for 8 years, or 100,000 miles, whichever comes first. This limited warranty covers repairs needed to correct defects in materials or workmanship in the following plug-in hybrid electric vehicle components:

- High voltage battery pack
- Battery control module
- Hydraulic booster
- Onboard charger
- Hybrid system control module
- Power control unit
- Charge cable
- Transmission and electric motor assembly

### Transaxle/Transmission and Differential:

- Transaxle/Transmission case and internal parts
- Torque converter
- Electronic transmission control unit
- Seals and gaskets
- Axle shafts and constant velocity joints (except boots)\*\*
- Propeller shaft
- Wheel bearings

\*Under certain conditions, the parts listed here may also be covered under the Transitional Zero Emission Vehicle (TZEV) Emission Warranty. See page 14 for details.

\*\*Axle shaft and/or CVJ damage due to broken, torn, split or damaged boots, allowing the intrusion of road abrasive material, is not coverable under warranty.

# Subaru Limited Warranties (cont.)

## Rust Perforation Limited Warranty

RUST PERFORATION COVERAGE for all models is 5 years, regardless of mileage. Subject to the exclusions listed in this warranty, defective original body sheet metal panels that are rusted completely through from the inside out (perforated by corrosion) will be repaired or, at the option of SOA or your Authorized Subaru Retailer, replaced without charge to you for labor and materials. The following items are not covered: (1) rusting of the outside of the underbody (floor pan) or any other part of the vehicle except body panels; (2) rust resulting from alteration of any body panels; (3) rust as a result of damage to paint caused by normal road hazards such as stones or other debris; (4) body panel rust caused by abuse, lack of maintenance, or damage to the vehicle; (5) rust caused by sand, mud, salt, submergence of a body panel in water, exposure to industrial fallout, chemical fallout, tree sap, hail, or other causes beyond the control of SOA; (6) replacement body sheet metal panels; and (7) other items listed under "What is Not Covered" (later in this section).

Rust Perforation Coverage applies to perforation due to corrosion only. Perforation is a rust-through condition, such as an actual hole in a sheet metal panel. Cosmetic or surface corrosion, such as that caused by stone chips or scratches in the paint, is not covered under this warranty. In addition, SOA or your Authorized Subaru Retailer reserves the right to decide whether painting the repaired or replaced panel to match the original finish is feasible. SOA will not, under any circumstances, pay for painting the entire vehicle solely to match paint color.

Since your vehicle was designed and built to resist corrosion, use of additional rust-inhibiting materials is not necessary and not a requirement for coverage under this warranty. Whether to obtain such additional protection is your decision.

## Repairs at No Charge

Defective parts will be repaired or, at the option of SOA or your Authorized Subaru Retailer, replaced with new or remanufactured parts without charge to you for labor and materials.

## Obtaining Repairs

Warranty claims must be made as soon as reasonably possible after a defect is discovered, and before the end of warranty coverage on the particular part. It is recommended that warranty repairs be performed by the Authorized Subaru Retailer who sold you the vehicle, although warranty service will be performed by any Authorized Subaru Retailer anywhere in the United States. When a warranty repair is needed, your vehicle must be brought to an Authorized Subaru Retailer's place of business during normal business hours. A reasonable time must be allowed for the Retailer to perform necessary repairs. Within the New Vehicle Limited Warranty period, if any part needed to make repairs is temporarily unavailable anywhere in the United States, you may be eligible, under the terms of the Subaru Owner Assistance Alternate Transportation Program, for a substitute vehicle during the time your vehicle is out of service for warranty repairs. See your Authorized Subaru Retailer for additional details.

## Towing

SOA will pay the cost of having your vehicle towed to the nearest Authorized Subaru Retailer if it cannot be driven due to a defect covered by these warranties.

## Emergency Repairs

In case of an emergency in which there are no Authorized Subaru Retailers open for business within a distance of 75 miles, minor repairs needed to ensure the safe operation of the vehicle may be made at any available service facility. SOA will reimburse you up to a maximum amount

of \$500.00 for any such emergency repairs that are eligible for coverage under this warranty. However, SOA is not obligated to reimburse you at a cost for warranted parts replaced which is higher than SOA's suggested retail price or for labor charges which are higher than SOA's recommended time allowance for the repair multiplied by a labor rate per hour appropriate for your location. To make a claim for reimbursement, you must present all replaced parts, your copy of the paid receipt and a written description of the emergency situation to any Authorized Subaru Retailer within 15 days of the emergency repair. Once verified, the Retailer will submit your claim for processing and you will receive reimbursement for all approved claims directly from SOA within 60 days. SOA reserves the right to have all emergency repairs inspected when a claim is made, and SOA assumes no liability for the workmanship of the repair facility or for any non-genuine Subaru parts or accessories used in the repair.

## Warning Concerning Non-Genuine Accessories and Equipment

Genuine Subaru Accessories are optional equipment items approved, recommended, and supplied by SOA for installation on the vehicle. Some Retailers sell Genuine Subaru Accessories as well as other accessories and equipment. These warranties apply only to Genuine Subaru Accessories. They do not apply to any other accessories and equipment.

## Your Maintenance Responsibilities

It is your responsibility to have all scheduled inspection and maintenance services performed at the times and mileages recommended at the back of this Booklet and to retain proof that inspection and maintenance services are performed when recommended. One method of proof is for you to have each maintenance service record contained in this Booklet validated at the proper time or mileage by the Authorized Subaru Retailer or other service facility performing the service. You are also responsible for checking such items as fluid levels and tire pressures regularly.

## General

Under these warranties, parts that malfunction or fail during the warranty period as a result of a manufacturing defect will be repaired without charge. The servicing Authorized Subaru Retailer also will replace, without charge, all lubricants and fluids which become contaminated as a result of making any such repairs.

SOA, its Distributors and Authorized Subaru Retailers reserve the right to make changes in vehicles sold by them at any time without incurring any obligation to make the same or similar changes in vehicles previously sold by them.

**THESE WARRANTIES AND THE EMISSION RELATED WARRANTIES APPEARING ELSEWHERE IN THIS BOOKLET ARE THE ONLY EXPRESS WARRANTIES BY SOA ON THE VEHICLE AND ON GENUINE SUBARU OPTIONAL ACCESSORIES INSTALLED ON THE VEHICLE PRIOR TO DELIVERY.**

**THESE WARRANTIES ARE LIMITED IN DURATION TO THE TIME PERIOD OF THE WRITTEN WARRANTIES. THESE WARRANTIES ARE IN LIEU OF ALL OTHER OBLIGATIONS, LIABILITIES OR WARRANTIES, WHETHER EXPRESS OR IMPLIED. ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE END AT THE SAME TIME EXPRESS WARRANTY COVERAGE ON THE PARTICULAR COMPONENT ENDS.** SOA, its Distributors, and Authorized Subaru Retailers do not authorize any person to assume for any of them any obligations or liabilities greater than or different from those set forth in these warranties. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply. These warranties give you specific legal rights and you may also have other rights under state law.

**⚠ All WRX STI and certain WRX models are equipped with High Intensity Discharge (HID) headlights that contain mercury. For this reason, it is necessary to remove these components before vehicle disposal. Once removed, please reuse, recycle or dispose of them as hazardous waste. No other models contain the mercury devices or parts.**

# Subaru Limited Warranties (cont.)

## What is Not Covered Parts Covered by Other Warranties

These warranties do not cover any parts, such as tires, which are covered by their own separate warranties.

## Maintenance and Adjustment Services; Normal Deterioration

These warranties do not cover the cost of parts or labor involved in performing any normal maintenance services. There is also no coverage for normal deterioration or fading of paint, soft trim, cosmetic and appearance items.

Periodic updates to the firmware or software in your vehicle may be made to improve performance or security. Such updates are considered part of normal maintenance.

## Damage or Malfunction Due to Improper Repair or Unauthorized Parts or Modifications

These warranties do not cover any part which malfunctions, fails or is damaged due to any unauthorized alteration or modification made to the vehicle such as the removal of parts or the installation of parts, equipment or accessories or improper repairs or adjustments not approved or recommended by SOA.

## Damage or Malfunction Due to Abuse, Neglect, Accident or Fire

These warranties do not cover any part which malfunctions, fails or is damaged due to objects striking the vehicle, road hazards, whether on or off the road, accident, fire, neglect, abuse or any other cause beyond the control of SOA.

## Damage Caused by a Non-Covered Part or Occurrence

These warranties do not cover damage to a covered component directly caused by the failure of a non-covered part, accessory or occurrence.

## Damage Caused Due to Use of Vehicle in Competitive Events

These warranties do not cover damage to any component that is the result of operating the vehicle in any competition or racing event.

## Damage or Malfunctions Due to Lack of Maintenance or Failure to Follow Instructions

These warranties do not cover any part which malfunctions, fails or is damaged due to a failure to follow the operating instructions set forth in the Owner's Manual (e.g., failure to use proper fuel) or a failure to follow the Schedule of Recommended Inspection and Maintenance Services set forth in this Booklet.



## Damage Caused by the Environment

These warranties do not cover damage caused by airborne fallout (which includes but is not limited to chemicals, tree sap, and bird droppings), salt, water, flooding, hail, windstorm, lightning, extreme temperatures, or any other environmental cause.

## Repairs by Non-Authorized Subaru Retailers

Except in the case of emergency repairs as previously explained, labor and material expenses for repairs performed at any facility other than that of an Authorized Subaru Retailer are not covered.

## Vehicles Ineligible for Warranty Coverage

The vehicle is not eligible for warranty coverage if the vehicle identification number is altered or cannot be read; if the vehicle has been declared a total loss or sold for salvage purposes; if the vehicle has been dismantled, destroyed or changed in such a manner that constitutes a material alteration of its original construction; if the odometer mileage has been changed so that mileage cannot be readily determined.

## Applied Chemicals

These warranties do not cover any part of the vehicle's finish which is damaged by adding or applying chemicals other than those approved or recommended by SOA.

## Commercial Use

These warranties do not cover any part which malfunctions, fails or is damaged due to commercial use of the vehicle, unless this exclusion is expressly waived in writing by SOA.

## Lithium-Ion Battery Capacity Loss (if applicable)

For hybrid electric vehicles equipped with a lithium-ion battery, the battery will experience natural and gradual capacity loss over time. This is considered a normal characteristic of the battery similar to wear and tear, and will vary depending on use. This gradual capacity loss is not covered by any Subaru warranty.

## Other Expenses

**SOA, ITS DISTRIBUTORS, AND AUTHORIZED SUBARU RETAILER SHALL NOT BE LIABLE FOR ANY LOSS OF USE OF THE VEHICLE; FOR ANY ALTERNATE TRANSPORTATION, LODGING, FOOD OR TELEPHONE EXPENSES; FOR ANY DAMAGE TO GOODS, COMMERCIAL LOSS, LOSS OF TIME OR INCONVENIENCE; OR FOR ANY OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES.**

Some states do not allow the exclusion or limitation of incidental or consequential damages; therefore, the above limitation or exclusion may not apply to you.

# Federal Emission Control Systems Warranties

The following are the SOA new vehicle Federal emission control warranty statements which apply to vehicles distributed by SOA within the United States. These warranties do apply to vehicles sold and registered in states which have adopted California Specification Emission Control Systems and Warranties.\* California vehicles destined for sale in other states that adopt California standards are subject to the same Federal emissions warranty as other motor vehicles. This Federal warranty is in addition to, and not voided by, the applicable state standards and/or warranty. Every owner of the vehicle during the warranty period shall be entitled to the benefits of these warranties.

## Limited Warranties on Federal Specification Emission Control Systems

Subaru of America, Inc. (SOA)\*\* warrants to the owner of the 2021 model year Subaru vehicle identified on the inside front cover of this Warranty & Maintenance Booklet (the "vehicle") that the vehicle (1) was designed, built and equipped so as to conform at the time of sale with all applicable regulations of the U.S. Environmental Protection Agency (EPA), including section 207(a) of the Clean Air Act (CAA), and (2) is free from defects in materials and workmanship which cause it to fail to conform with those regulations. Items that require scheduled replacement are warranted up to the replacement interval as specified in the "Schedule of Inspection and Maintenance Services" listed in this manual beginning on Page 27. The warranty period shall begin on the date the vehicle is delivered to the first retail purchaser or, if the vehicle is first placed in service as a demonstrator or company vehicle prior to sale at retail, on the date the vehicle is first placed in such service. Exceptions to these warranties are listed under the heading "What is Not Covered" on Page 12.

\* California, Connecticut, Delaware, Maine, Maryland, Massachusetts, New Jersey, New York, Oregon, Pennsylvania, Rhode Island, Vermont and Washington.

\*\* For vehicles delivered in Hawaii only, SUBARU Hawaii, 2850-A Pukoloa St., Suite 202, Honolulu, HI 96819, has assumed all of the obligations of SOA under this warranty.

## Emission Performance Warranty

Some states and local jurisdictions have established periodic vehicle emissions tests to encourage proper vehicle maintenance.

The coverage period of the Emission Performance Warranty is 2 years/24,000 miles, whichever comes first. Specified major emissions control components (see Page 18) are covered for 8 years/80,000 miles, whichever comes first. If, within the applicable coverage period, your vehicle fails an emissions test approved by the U.S. Environmental Protection Agency (EPA), including section 207(b) of the CAA, which is required by the state or local government where the vehicle is registered for use, your 2021 model year Subaru vehicle is eligible for coverage under this warranty provided all of the following conditions apply:

1. The vehicle has been maintained and operated in accordance with the instructions for proper maintenance and use set forth in the Owner's Manual and in this Warranty & Maintenance Booklet supplied with the vehicle;
2. The vehicle fails to conform to the applicable emission standards of the EPA as judged by an EPA-approved emissions test; and
3. The failure to conform results or will result in the owner of the vehicle having to bear a penalty or other sanction (including the denial of the right to use the vehicle) under local, state or federal law if the non-conformity is not remedied within a specified period of time.

If the vehicle is eligible for coverage under this warranty, any non-conformities in the vehicle which cause it to fail an EPA-approved emissions test will be repaired, or at the option of SOA or your Authorized Subaru Retailer, replaced using new or remanufactured parts or adjusted to proper specifications, at no charge to you for labor and materials (including necessary adjustments and diagnosis), in order to make the vehicle comply with applicable emissions standards of the EPA. No claim under this warranty will be denied on the basis of your use of a properly installed EPA-certified emissions part for maintenance and repair.

## Emissions Defect Warranty

If within the 3-year/36,000-mile basic warranty period any defective emission control part identified on the Federal Emission Warranty parts list (see Page 18) fails, it will be repaired or, at the option of SOA or your Authorized Subaru Retailer, replaced with a new or remanufactured part without charge to you for labor and materials.

## Emissions Extended Defect Warranty

For a period of 8 years/80,000 miles, whichever occurs first, specific Major Emissions Control Components — catalytic converter, electronic emissions control unit, and the onboard emissions diagnostic device — are also covered by the Federal Emissions Defect Warranty.

The Federal Emission Performance or Defect Warranties may be subject to future governmental regulatory action. SOA reserves the right to change the terms of these warranties to be consistent with these actions. See your Retailer for information regarding possible changes.

## What SOA Will Do; How to Get Warranty Service

Defective parts will be repaired, or at the option of SOA or your Authorized Subaru Retailer, replaced with a new or remanufactured part without charge to you for labor and materials. Warranty claims must be made as soon as reasonably possible after a defect is discovered, but before the end of the warranty coverage.

It is recommended that warranty service be performed by the Subaru Retailer who sold you the vehicle, although warranty service will be performed by an Authorized Subaru Retailer located anywhere in the United States. The vehicle must be brought to a Subaru Retailer's place of business during normal business hours. You will be notified within a reasonable time (not to exceed 30 days after receipt of the vehicle by the Retailer, or within the time period required by local or state law) whether the

repair qualifies for warranty coverage. The only exceptions would be if you request or agree to an extension, or if a delay results from events beyond the control of your Retailer or Subaru. If you are not so notified, Subaru will provide any required repairs at no charge.

## Your Maintenance Responsibility

It is your responsibility to have all maintenance services performed at the times and mileages stated in the Owner's Manual and this Warranty & Maintenance Booklet. SOA recommends that you retain receipts and maintenance records which show that the required maintenance services have been performed at the stated intervals. Receipts and maintenance records should be given to each subsequent owner of the vehicle.

## Recommendations for Maintenance Service Replacement Parts

It is recommended that any replacement parts used for maintenance, repair or replacement of emission control systems be Genuine Subaru Replacement Parts. **Without invalidating this warranty, you may elect to have maintenance, replacement or repair of the emission control devices and systems performed by any automotive repair establishment or individual, and may elect to use parts other than Genuine Subaru Replacement Parts.** However, the cost of such service or parts will not be covered under this warranty.

Use of replacement parts which are not of equivalent quality to Genuine Subaru Replacement Parts may impair the effectiveness of emission control systems. If other than Genuine Subaru Replacement Parts are used for maintenance, replacement or repair of components affecting emission control, you should assure yourself that such parts are warranted by their manufacturer to be equivalent to Genuine Subaru Replacement Parts in performance and durability. SOA, however, assumes no liability under this warranty with respect to parts other than Genuine Subaru Replacement Parts. The use of replacement parts which are not authorized by Subaru does not invalidate the warranty on other components unless the non-authorized parts cause damage to warranted parts.

# Federal Emission Control Systems Warranties (cont.)

## What is Not Covered

These warranties do not cover: (1) the performance of scheduled maintenance services, including the replacement of parts (such as spark plugs and filters), beyond the scheduled maintenance period; (2) tune-ups, under any circumstances; (3) the vehicle, if the vehicle identification number is altered or cannot be read; if the vehicle has been declared a total loss or is sold for salvage purposes; if the odometer mileage has been changed so that mileage cannot be readily determined; (4) damage due to use of vehicle in competitive or racing events; and (5) material and labor expenses for repairs or diagnostic work performed at any facility other than that of an Authorized Subaru Retailer, except in the case of an emergency.

These warranties do not cover any part which malfunctions, fails or is damaged due to: (1) objects striking the vehicle or any road hazards, whether on or off the road; (2) collision, accident, fire, flooding, abuse, neglect, tampering, disconnection, misuse, or other events beyond the control of SOA; (3) failure to follow the operating instructions set forth in the Owner's Manual; (4) improper or inadequate maintenance; (5) improper installation, adjustment or repair of the vehicle or of any warranted part unless performed by an Authorized Subaru Retailer during warranty repair work; (6) alterations by changing, adding to or removing parts from the vehicle; (7) failure to follow recommendations on fuel use contained in the Owner's Manual; (8) the vehicle being dismantled or changed in such a manner that constitutes a material alteration of its original construction; (9) damage to a covered part directly caused by the failure of a non-covered part or event; and (10) damage caused by adding or applying chemicals other than those approved or recommended by SOA.

**SOA, ITS DISTRIBUTORS, AND AUTHORIZED SUBARU RETAILERS SHALL NOT BE LIABLE FOR ANY LOSS OF USE OF THE VEHICLE; FOR ANY ALTERNATE TRANSPORTATION, LODGING, FOOD OR TELEPHONE EXPENSES; FOR ANY DAMAGE TO GOODS, COMMERCIAL LOSS, LOSS OF TIME OR INCONVENIENCE; OR FOR ANY OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES.** Some states do not allow the exclusion or limitation of incidental or consequential damages; therefore, the above limitation or exclusion may not apply.

## General

**THESE FEDERAL SPECIFICATION EMISSION CONTROL SYSTEMS WARRANTIES ARE THE ONLY EXPRESS WARRANTIES BY SOA ON THE VEHICLE'S EMISSION COMPONENTS AND ARE LIMITED IN DURATION TO THE TIME PERIOD OF THE WRITTEN WARRANTY FOR THE RESPECTIVE COMPONENTS.\***

**THESE WARRANTIES ARE IN LIEU OF ALL OTHER OBLIGATIONS, LIABILITIES OR WARRANTIES, WHETHER EXPRESS OR IMPLIED. ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE END AT THE SAME TIME COVERAGE ON THE PARTICULAR COMPONENT ENDS.** SOA, its Distributors, and Authorized Subaru Retailers do not authorize any person to assume for any of them any obligations or liabilities greater than or different from those set forth in this warranty. Some states do not allow limitations on how long an implied warranty lasts; therefore, the above limitations may not apply. These warranties give you specific legal rights and you may also have other rights under state law.

## Your Complete Satisfaction is Important to Us

For further information, or to report what you believe to be a violation of the emissions warranties, you may contact:

U.S. Environmental Protection Agency  
Compliance Division  
Light Duty Vehicle Group  
2000 Traverwood Drive  
Ann Arbor, MI 48105

Attn: Warranty Claim

\*Certain vehicles may have additional coverage under the California Emissions Control System Warranties (see Page 13).

# California Emission Control Systems Warranties

## California Specification Emission Control Warranty Statement: Your Warranty Rights and Obligations

The following statement is required to be provided by regulations of the California Air Resources Board.

The California Air Resources Board and SOA are pleased to explain the emission control system warranty on your 2021 vehicle. In California, new motor vehicles must be designed, built and equipped to meet the State's stringent anti-smog standards. SOA must warrant the emission control system on your vehicle for the periods of time listed below provided there has been no abuse, neglect or improper maintenance of your vehicle.

Your emission control system may include parts such as the throttle body assembly or fuel-injection system, the ignition system, catalytic converter, and engine computer. Also included may be hoses, belts, connectors and other emission-related assemblies.

Where a warrantable condition exists, SOA will repair your vehicle at no cost to you including diagnosis, parts and labor.

### Manufacturer's Warranty Coverage

For 3 years or 50,000 miles (whichever first occurs):

1. If your vehicle fails a Smog Check Inspection, all necessary repairs and adjustments will be made by SOA to ensure that your vehicle passes the inspection. This is your emission control system **PERFORMANCE WARRANTY**.
2. If any emission-related part on your vehicle is defective, the part will be repaired or replaced by SOA. This is your short-term emission control systems **DEFECTS WARRANTY**.

For 7 years or 70,000 miles (whichever first occurs):

1. If any emission-related part listed in this Warranty Booklet (see Page 18) specially noted with coverage for 7 years or 70,000 miles is defective, the part will be repaired or replaced by SOA. This is your long-term emission control system **EXTENDED DEFECTS WARRANTY**.

### Owner's Warranty Responsibilities:

As the vehicle owner, you are responsible for the performance of the required maintenance listed in your Owner's Manual and Warranty & Maintenance Booklet. SOA recommends that you retain all receipts covering maintenance on your vehicle, but SOA cannot deny warranty coverage solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.

You are responsible for presenting your vehicle to an SOA Retailer as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days.

As the vehicle owner, you should also be aware that SOA may deny you warranty coverage if your vehicle or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

If you have any questions regarding your warranty rights and responsibilities, you should contact the Subaru toll-free customer service **HELP LINE** at 1-800-782-2783 or the California Air Resources Board at 9480 Telstar Avenue, Suite 4, El Monte, CA 91731. Attn: Field Operations and Warranty Section.

The following are the SOA new vehicle emission control warranty statements which apply to vehicles certified for sale in states which have adopted California Specification Emission Control Systems and Warranties and are registered for use in those states.\*

\* California, Connecticut, Delaware, Maine, Maryland, Massachusetts, New Jersey, New York, Oregon, Pennsylvania, Rhode Island, Vermont and Washington.

# California Emission Control Systems Warranties (cont.)

## Limited Warranties on California Specification Emission Control Systems

Subaru of America, Inc. (SOA)\*\* warrants to the owner of the 2021 model year Subaru vehicle identified on the inside front cover of this Warranty & Maintenance Booklet (“vehicle”) that the vehicle was designed, built and equipped to conform with all applicable regulations adopted by the California Air Resources Board. Items that require scheduled replacement are warranted up to the replacement interval as specified in the “Schedule of Inspection and Maintenance Services” listed in this Booklet beginning on Page 27. The warranty period shall begin on the date the vehicle is delivered to the first retail purchaser, or if the vehicle is first placed in service as a demonstrator or company vehicle prior to sale at retail, on the date the vehicle is first placed in such service. Exceptions to these warranties are listed below under the heading “What Is Not Covered.”

### Emissions Performance Warranty

If within the 3-year/50,000-mile performance warranty period, your vehicle fails an authorized California Smog Check Inspection, and the vehicle is eligible for coverage under this warranty, it will be repaired at no charge to you for diagnosis, labor and parts using new or remanufactured parts or adjusted to proper specifications, so that your vehicle will pass the California Smog Check Inspection.

### Emissions Defect Warranty

If within the 3-year/50,000-mile defect warranty period, your vehicle fails to conform to applicable requirements, and that failure is the result of a defect in any part which affects emissions (see Page 18), and causes the vehicle’s onboard diagnostic malfunction indicator lamp to illuminate, that part will, subject to all other terms and conditions of this warranty, be repaired or replaced by an Authorized Subaru Retailer at no charge to you for labor and materials (including necessary adjustments and diagnosis).

## Emissions Extended Defect Warranty

Within a period of 7 years or 70,000 miles, whichever occurs first, if any high cost parts appearing on the list at the end of this warranty (see Page 18) fail as a result of a defect in materials or workmanship, SOA will either replace them at no cost to you for diagnosis, labor or parts, using new or remanufactured parts, or adjust them to proper specifications so that your vehicle will pass the California Smog Check test. These high-cost parts were selected on the basis of their estimated replacement cost at the time your vehicle was certified for sale (including parts, labor and diagnosis).

## Transitional Zero Emission Vehicle (TZEV) Emission Warranty Coverage

California TZEV extended emissions performance and defect warranty coverage applies if (1) your vehicle is registered in a state that has adopted and is enforcing California TZEV emissions warranty regulations applicable to your vehicle at the time of repair\*, and (2) your vehicle is certified as TZEV in California as indicated on the vehicle emission control information label.

For vehicles eligible for TZEV emissions warranty coverage, the California Emissions Performance and Defect Warranty coverage periods referenced above are extended to 15 years or 150,000 miles, whichever comes first. The hybrid electric vehicle lithium-ion battery is covered for 10 years, or 150,000 miles, whichever comes first, except that normal loss of battery capacity is not covered under any warranty (see Page 9).

\*Currently California, Connecticut, Maine, Maryland, Massachusetts, New Jersey, New York, Oregon, Rhode Island, and Vermont.

\*\*For vehicles delivered in Hawaii only, SUBARU Hawaii, 2850-A Pukoloa St., Suite 202, Honolulu, HI 96819, has assumed all of the obligations of SOA under this warranty.

## What SOA Will Do; How to Get Warranty Service

Defective parts will be repaired, or at the option of SOA or an Authorized Subaru Retailer, replaced without charge to you for materials and labor (including diagnosis). Warranty claims must be made as soon as reasonably possible after a defect is discovered. You are responsible for required maintenance on your vehicle as outlined in this Warranty & Maintenance Booklet. SOA recommends that you retain all receipts covering maintenance on your vehicle, but SOA cannot deny warranty solely for the lack of receipts or for your failure to perform all scheduled maintenance. It is recommended that warranty service be performed by the Subaru Retailer who sold you the vehicle, although warranty service will be performed by any Authorized Subaru Retailer anywhere in the United States. When a warranty repair is needed, the vehicle must be brought to an Authorized Subaru Retailer's place of business during normal business hours. In all cases, a reasonable time, up to 30 days, must be allowed for the warranty repair to be completed after the vehicle is received by the Retailer.

In case of an emergency where an Authorized Subaru Retailer is not reasonably available, repairs may be performed at any available service facility or by the owner using any replacement part. A part not being available within 30 days or a repair not being completed within 30 days constitutes an emergency. SOA will reimburse you for such repairs that are covered under this warranty provided that you make a claim. SOA encourages you to submit your claim as soon as possible after having the emergency repairs performed. SOA will reimburse you for expenses, including diagnosis, at a cost not to exceed SOA's suggested retail price for warranted parts replaced and for labor charges which are based on SOA's recommended time allowance for the repair multiplied by a labor rate per hour appropriate for that geographical location. You must keep all replaced parts as well as all parts and labor receipts as a condition of reimbursement for emergency repairs not performed by an Authorized Subaru Retailer.

To make a claim for reimbursement, write to SOA at One Subaru Drive, Camden, NJ 08103-9800, Attention: Customer Advocacy Department. To help speed the processing of your claim, be sure to include: (1) your name and address, (2) your telephone number, home, business and cell, (3) the vehicle identification number, (4) a photocopy of the entire repair bill, and (5) a description of the emergency situation.

If your vehicle should fail a Smog Check test, you should present a copy of the Smog Check test failure printout to an Authorized Subaru Retailer when making a claim under the performance warranty provisions. You must be notified within 30 days that the claim is not valid, or SOA will repair your vehicle free of charge, unless the delay was caused by an event not attributable to SOA or its Authorized Subaru Retailers.

## Your Maintenance Responsibilities

It is your responsibility to have all required scheduled maintenance services performed at the times and mileages stated in the Owner's Manual and this Warranty & Maintenance Booklet. SOA recommends that you retain receipts and maintenance records which show that the required maintenance services have been performed at the stated intervals. SOA will not deny a warranty claim solely because you have no record of maintenance; however, SOA may deny a warranty claim if a failure to perform required maintenance resulted in the failure of a warranted part. The receipts and maintenance records should be given to each subsequent owner of the vehicle.

# California Emission Control Systems Warranties (cont.)

## Recommendations for Maintenance Service Replacement Parts

It is recommended that any replacement parts used for maintenance, repair or replacement of emission control systems be Genuine Subaru Replacement Parts. **Without invalidating this warranty, you may elect to have maintenance, replacement or repair of the emission control devices and systems performed by any automotive repair establishment or individual, using any certified parts.** However, the cost of such service or parts will not be covered under this warranty.

Use of replacement parts which are not of equivalent quality to Genuine Subaru Replacement Parts may impair the effectiveness of emission control systems. If other than Genuine Subaru Replacement Parts are used for maintenance, replacement or repair of components effecting emission control, you should assure yourself that such parts are warranted by their manufacturer to be equivalent to Genuine Subaru Replacement Parts in performance and durability. SOA, however, assumes no liability under this warranty with respect to parts other than Genuine Subaru Replacement Parts. The use of replacement parts which are not authorized by Subaru does not invalidate the warranty on other components unless the non-authorized parts cause damage to warranted parts.

## What is Not Covered

These warranties do not cover: (1) the performance of scheduled maintenance services including the replacement of parts (such as spark plugs and filters), beyond the scheduled maintenance period; (2) tune-ups, under any circumstances; (3) the vehicle if the vehicle identification number is altered or cannot be read; if the vehicle has been declared a total loss or is sold for salvage purposes; if the odometer mileage has been changed so that mileage cannot be readily determined; (4) damage due to use of vehicle in competitive or racing events; (5) material and labor expenses for repairs or diagnostic work performed at any facility other than that

of an Authorized Subaru Retailer, except in the case of an emergency; (6) in the case of the Emissions Defects Warranties, parts not supplied by Subaru or damage to other parts caused directly by non-Subaru parts; (7) in the case of the Emissions Performance Warranties, costs of determining the cause of a vehicle failing a California Smog Check if such failure is found not to be covered; and (8) the use of any non-Subaru part not certified in accordance with Federal requirements, which is defective or not equivalent from an emissions standpoint to the original equipment part. These warranties do not cover any part which malfunctions, fails or is damaged due to: (1) objects striking the vehicle or any road hazards, whether on or off the road; (2) collision, accident, fire, flooding, abuse, neglect, tampering, disconnection, misuse, or other events beyond the control of SOA; (3) failure to follow the operating instructions set forth in the Owner's Manual; (4) improper or inadequate maintenance as outlined in your Owner's Manual and your Warranty & Maintenance Booklet; (5) improper installation, adjustment or repair of the vehicle or of any warranted part unless performed by an Authorized Subaru Retailer during warranty repair work; (6) alterations by changing, adding to or removing parts from the vehicle; and (7) failure to follow recommendations on fuel use contained in the Owner's Manual; (8) if the vehicle has been dismantled or changed in such a manner that constitutes a material alteration of its original construction; (9) damage to a covered part directly caused by the failure of a non-covered part or event; and (10) damage caused by adding or applying chemicals other than those approved or recommended by SOA. **SOA, ITS DISTRIBUTORS, AND AUTHORIZED SUBARU RETAILERS SHALL NOT BE LIABLE FOR ANY LOSS OF USE OF THE VEHICLE; FOR ANY ALTERNATE TRANSPORTATION, LODGING, FOOD OR TELEPHONE EXPENSES; FOR ANY DAMAGE TO GOODS, COMMERCIAL LOSS, LOSS OF TIME OR INCONVENIENCE; OR FOR ANY OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES.** Some states do not allow the exclusion or limitation of incidental or consequential damages; therefore, the above limitation or exclusion may not apply.



## General

**THESE CALIFORNIA SPECIFICATION EMISSION CONTROL SYSTEMS WARRANTIES ARE THE ONLY EXPRESS WARRANTIES MADE BY SOA ON THE VEHICLE'S EMISSION COMPONENTS AND ARE LIMITED IN DURATION TO THE TIME PERIOD OF THE WRITTEN WARRANTY FOR THE RESPECTIVE COMPONENTS.**

**THESE WARRANTIES ARE IN LIEU OF ALL OTHER OBLIGATIONS, LIABILITIES OR WARRANTIES, WHETHER EXPRESS OR IMPLIED. ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE END AT THE SAME TIME COVERAGE ON THE PARTICULAR COMPONENT ENDS.** SOA, its Distributors, and Authorized Subaru Retailers do not authorize any person to assume for any of them any obligations or liabilities greater than or different from those set forth in this warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply. These warranties give you specific legal rights and you may also have other rights under state law.

## Customer Assistance

SOA wishes to help assure that these Emission Control Systems warranties are properly administered. In the event that you have any questions or comments concerning the performance or servicing of your Subaru, it is recommended that you take the following steps:

1. Contact your Subaru Retailer and speak with the Service, Parts or Sales Manager. Concerns are usually resolved most quickly by the Retailer.
2. If your concern is not resolved, contact the General Manager or Owner of the Retailer.
3. If your concern cannot be resolved quickly by the Retailer personnel or management, contact the Customer Advocacy Department at SOA:

**Subaru of America, Inc.  
One Subaru Drive  
Camden, NJ 08103-9800  
1-800-SUBARU3 (1-800-782-2783)**

For further information on this Emission Warranty, you may contact the California Air Resources Board, 9480 Telstar Avenue, Suite 4, El Monte, California 91731.

## Your Complete Satisfaction is Important to Us

For further information, or to report what you believe to be a violation of the emissions warranties, you may contact:

- California Air Resources Board  
Emission Compliance, Automotive Regulations  
and Science Division (ECARS)  
9480 Telstar Avenue, Suite 4  
El Monte, CA 91731

Attn: Field Operations and Warranty Section

# California and Federal Emission Control System Warranty Part List

## Parts Covered Under the California Emissions Defect Warranty 3 Years/50,000 Miles and Federal Emissions Defect Warranty 3 Years/36,000 Miles\*\*\*

### Powertrain Control System

Accelerator Pedal Assembly  
Data Link Connector\*\*  
Electric Coolant Fan Relays  
Engine Control Module (ECM)\*\*  
Engine Coolant Temperature Sensor  
Engine Start / Stop Switch  
Front / Rear Oxygen Sensor  
Hydraulic Unit (VDC)\*  
Intake Air Temperature Sensor  
Malfunction Indicator Lamp\*\*  
Manifold Absolute Pressure Sensor (MAP)  
Mass Air Flow Meter  
Sensor (Out-temp)  
Thermostat  
Throttle Body\*  
Throttle Position Sensor  
Vehicle Speed Sensor

### Transmission Control System

Body Control Valve Assembly\*  
Manual Transmission Neutral Switch  
Sensor AY Revolution AT  
Stop Light Switch  
Transmission Control Module (TCM)\*  
Transmission Inhibitor Switch  
Transmission Sensor and Harness Assembly

### Fuel Management System

Fuel Injectors  
Fuel Pressure Regulator  
Fuel Pressure Sensor  
Fuel Pump  
Fuel Pump Relay  
Fuel Tank\*  
Fuel Tank Filler Pipe  
Fuel Tank Level Sensor  
High Pressure Fuel Pump\*  
High Pressure Fuel Injector\*

### Air Management System

Air By-Pass Valve (Turbo Pressure Control)  
Intake Canister  
Intake Manifold\*  
Intake Valve Motor  
Intercooler Assembly\*  
Tumble Generator Valve  
Turbocharger Assembly\*  
Turbocharger Duty Solenoid Valve

### Ignition System

Camshaft Position Sensor  
Camshaft Sprocket Assembly (Intake)\*  
Crankshaft Position Sensor  
Engine Oil Temperature Sensor  
Ignition Coil  
Ignition Igniter  
Ignition Relay  
Knock Sensor  
Oil Control Valve  
Spark Plugs and Ignition Wires

### Catalytic Converter System

Catalytic Converters\*\*  
Exhaust Heater Power Relay  
Exhaust Manifolds

### Positive Crankcase Ventilation System

Oil Filler Cap  
Oil Flow Control Solenoid Valve  
PCV Valve

### Exhaust Gas Recirculation System

Electronic Controlled EGR Valve

### Secondary Air Injection System

Secondary Air Pump\*  
Secondary Air Pump Relay  
Secondary Air Valve\*

### Evaporative Emission Control System

Evaporative Canister  
Evaporative Canister Filter  
Evaporative Emission Canister Purge Valve  
Evaporative Leak Check Module  
Fuel Filler Cap  
Fuel Shut-Off Valve  
Purge Valve  
Vent Valve

\* California Extended Emission Defect Warranty 7 Years/70,000 miles.

\*\* Federal Emissions Extended Defect and Performance Warranties 8 Years/80,000 miles.

\*\*\* All listed emissions parts covered for 15 years / 150,000 miles for vehicles eligible for California TZEVE Extended Performance and Defect Warranties (see Page 14).

Notes: Not all models contain all parts listed above. For more details, please contact your Authorized Subaru Retailer.

For more details about specific parts covered by The California Emissions Defect Warranty, contact your Authorized Subaru Retailer.

**Miscellaneous Items Used In Conjunction With the Repair of the Components Listed on Page 18 are Covered**

Actuators

Clamps

Fittings

Hoses

Pipes

Sealing Devices

Tubes

Belts

Connectors

Gaskets

Housings

Pulleys

Sensors

Valves

Boots

Ducts

Grommets

Mounting Hardware

Relays

Springs

Wiring

# Limited Warranty for Genuine Subaru Replacement Parts and Accessories

## Who Makes This Warranty

This warranty is made by Subaru of America, Inc. ("SOA")\*, One Subaru Drive, Camden, NJ 08103-9800.

## Who is Covered

This warranty applies only to Genuine Subaru Replacement Parts and Accessories purchased from an Authorized Subaru Retailer located in the United States. Every owner of the vehicle during the warranty period shall be entitled to the benefits of this warranty. If the vehicle is sold or otherwise transferred during the warranty period for the part or accessory, it is recommended that the new owner be given proof of purchase documents for the part or accessory.

## Duration of This Warranty

This warranty begins on the day you purchase a Genuine Subaru Replacement Part or Accessory and lasts for 1 year regardless of mileage or for the period of coverage remaining for the particular part under the Subaru New Vehicle Limited Warranty, whichever is longer.

## What is Covered

This warranty covers any repairs needed to correct defects in material or workmanship occurring under normal use in any Genuine Subaru Replacement Part or Accessory purchased after retail sale of the Subaru vehicle in which the part or accessory is installed (the "vehicle"). Genuine Subaru Replacement Parts or Accessories installed in your vehicle prior to retail sale of that vehicle are covered under the Subaru Limited Warranties which appears on Pages 4 through 9 of this Booklet.

This warranty is subject to change. Consult your Subaru Retailer for actual coverage at time of part or accessory purchase.

## How to Get Warranty Service

A defective part or accessory will be repaired or, at the option of SOA or your Authorized Subaru Retailer, replaced using new or remanufactured parts without charge to you for materials. In addition, if the part or accessory was originally installed by an Authorized Subaru Retailer, you will not be charged for labor, and the servicing Subaru Retailer will replace, without charge, all lubricants and fluids which become contaminated or lost as a result of making any such repairs. Warranty claims must be made as soon as reasonably possible after a defect is discovered, and before the end of warranty coverage for the particular part. It is recommended that warranty claims be made at the Subaru Retailer who sold you the part or accessory, although warranty claims can be presented to any Authorized Subaru Retailer located anywhere in the United States. When a warranty repair or replacement is needed, your vehicle (or, if you prefer, just the part or accessory) must be brought to an Authorized Subaru Retailer's place of business during normal business hours. Within 1 year after your purchase of a Genuine Subaru Replacement Part or Accessory, SOA will pay the cost of having your vehicle towed to the nearest Authorized Subaru Retailer if the vehicle cannot be driven due to a defect covered by this warranty, but only if the defective part or accessory was originally installed in your vehicle by an Authorized Subaru Retailer. In all cases, a reasonable time must be allowed for warranty repairs to be completed after the part or accessory is received by the Retailer.

## Rust Perforation Coverage

Defective Genuine Subaru Replacement sheet metal body panels that are rusted completely through from the inside out (perforated by corrosion) will be repaired or, at the option of SOA or your Authorized Subaru Retailer, replaced under this warranty. To obtain warranty coverage, your vehicle must be brought to an Authorized Subaru Retailer located anywhere in the United States as soon as reasonably possible after the discovery of rust perforation. The following items are not covered: (1) rusting of the outside of the underbody (floor pan) or any other part of the vehicle except body panels; (2) rust resulting from alteration of any body panels; (3) rust as a result of damage to paint caused by normal road hazards such as stones or other debris; (4) body panel rust caused by abuse, lack of maintenance, or damage to the vehicle; (5) rust caused by sand, mud, salt, submergence of a body panel in water, exposure to industrial fallout, chemical fallout, tree sap, hail, or other causes beyond the control of SOA; and (6) other items listed under "What Is Not Covered" below.

In general, RUST PERFORATION COVERAGE applies to perforation due to corrosion only. Perforation is a rust-through condition, such as an actual hole in a sheet metal panel. Cosmetic or surface corrosion, such as that caused by stone chips or scratches in the paint, is not covered under this warranty. In addition, SOA or your Subaru Retailer reserves the right to decide whether painting the repaired or replaced panel to match the original finish is feasible. SOA will not, under any circumstances, pay for painting the entire vehicle solely to match paint color.

## Your Responsibility to Retain Proof of Purchase and Maintenance

It is your responsibility to retain documents which show the date of purchase and, if applicable, installation of the part or accessory and to present those documents upon request at the time a warranty claim is made. Failure to present proof of purchase documents upon request may result in denial of your warranty claim. If applicable, it is also your responsibility to retain proof that all inspection and maintenance services are performed when recommended and to check fluid levels and tire pressure regularly.

## What is Not Covered

This warranty does not cover: (1) any part or accessory which is covered by any other written warranty from its manufacturer or from SOA; (2) any part or accessory installed in the vehicle prior to or at the time of its delivery; (3) the performance of any normal maintenance services or replacement of any normal maintenance or wear items, except brake pad/shoe linings, clutch disk linings and wiper blades, which are covered for a period of 1 year, regardless of mileage; (4) normal deterioration of appearance items; (5) labor unless the part or accessory was originally installed by an Authorized Subaru Retailer; (6) labor and material expenses for repairs performed at any facility other than that of an Authorized Subaru Retailer; and (7) the replacement of lost or contaminated lubricants or fluids (such as refrigerant in an air conditioning unit) unless the loss or contamination is a direct result of a defect covered under this warranty.

This warranty does not cover any part or accessory which malfunctions, fails or is damaged due to: (1) objects striking the vehicle or any road hazards, whether on or off the road; (2) collision, accident, abuse, neglect, misuse, or any other causes beyond the control of SOA; (3) the failure either to perform any normal maintenance on or follow any operating instructions for the part or accessory; (4) the failure to follow the operating instructions for the vehicle set forth in the Owner's Manual or failure to follow the Schedule of Recommended Inspection and Maintenance for the vehicle set forth in this Warranty & Maintenance Booklet; (5) improper installation, adjustment or repair of the vehicle or improper adjustment, repair or installation of the part or accessory; (6) alterations made by changing, adding to or removing any items from the vehicle or from the part or accessory; (7) installation in or attachment to the vehicle of accessories or equipment not approved or recommended by SOA; (8) commercial use of the vehicle, unless this exclusion is expressly waived in writing by SOA; (9) use of the vehicle in any race or competitive event; (10) airborne fallout (including, but not limited to, chemicals, tree sap, bird droppings), salt, hail, windstorm, flooding, water, lightning, extreme temperatures, or any other environmental cause; (11) failure to follow recommendations on fuel use contained in the Owner's Manual;

# Limited Warranty for Genuine Subaru Replacement Parts and Accessories (cont.)

(12) the vehicle being dismantled or changed in such a manner that constitutes a material alteration of its original construction; (13) damage to a covered part directly caused by the failure of a non-covered part or event; and (14) damaged caused by adding or applying chemicals other than those approved or recommended by SOA.

This vehicle is not eligible for parts warranty coverage if: (1) the vehicle identification number is altered or cannot be read; (2) the vehicle has been declared a total loss or sold for salvage purposes; (3) the vehicle has been dismantled, destroyed or changed in such a manner that constitutes a material alteration of its original construction; (4) the odometer mileage has been changed so that mileage cannot be readily determined; and (5) the vehicle is ever used in any race or other competitive event.

## Warning Concerning Non-Genuine Subaru Replacement Parts and Accessories

Genuine Subaru Replacement Parts and Accessories are new or remanufactured items which have been approved, recommended, and supplied by SOA for installation on the vehicle. Some Retailers sell Genuine Subaru Replacement Parts and Accessories, as well as other parts and accessories. This warranty applies only to Genuine Subaru Replacement Parts and Accessories. It does not apply to any other parts or accessories.

## General

SOA, its Distributors, and Authorized Subaru Retailers reserve the right to make changes in parts and accessories sold by them at any time without incurring any obligation to make the same or similar changes in parts and accessories previously sold by them.

**THIS WARRANTY IS THE ONLY EXPRESS WARRANTY BY SOA ON GENUINE SUBARU REPLACEMENT PARTS AND ACCESSORIES PURCHASED AFTER DELIVERY OF THE VEHICLE IN WHICH THEY ARE INSTALLED.** SOA, its Distributors, and Authorized Subaru Retailers do not authorize any person to assume for any of them any obligations or liabilities greater than or different from those set forth in this warranty.

This warranty gives the owner specific rights, and the owner may also have other rights which vary from state to state.

**ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE APPLICABLE TO THE PART OR ACCESSORY IS LIMITED IN DURATION TO THE PERIOD OF THIS WARRANTY.** Some states do not allow limitations on how long an implied warranty lasts; therefore, the above limitation may not apply.

**SOA, ITS DISTRIBUTORS, AND AUTHORIZED SUBARU RETAILERS SHALL NOT BE LIABLE FOR ANY LOSS OF USE OF THE VEHICLE, FOR ANY ALTERNATE TRANSPORTATION, LODGING, FOOD OR TELEPHONE EXPENSES, FOR ANY DAMAGE TO GOODS, COMMERCIAL LOSS, LOSS OF TIME OR INCONVENIENCE, OR FOR ANY OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES.** Some states do not allow the exclusion or limitation of incidental or consequential damages; therefore, the above limitation or exclusion may not apply.

# Tips for Receiving Continuing Satisfaction from Your New Subaru

## Retailer Preparation and Adjustment Service

Your complete satisfaction with your new Subaru is of the utmost importance to the selling Retailer, to your regional Distributor and to SOA. For this reason, the selling Retailer has carefully prepared your new Subaru according to a Retailer Preparation program recommended by SOA, to be sure the vehicle meets, in appearance and performance, the high standards of quality which have been set.

## Repairs After the Warranty Period and Subsequent Inspection and Maintenance Services

We strongly recommend that you use the Service Department of an Authorized Subaru Retailer to have all repairs, inspection and maintenance services performed. They "know" your Subaru, they quickly receive all up-to-date product information, and they are best qualified to serve your needs using trained technicians and special service tools.

## Relationship of Retailer, Distributor and Subaru of America, Inc.\*

All Subaru vehicles are either sold by SOA to Authorized Subaru Distributors, which in turn establish Authorized Subaru Retailers for the retail sale of Subaru vehicles and products, or are sold by SOA through its regional distribution offices to Authorized Subaru Retailers for the retail sale of Subaru vehicles and products.

## What to Do if You Have a Question or Problem

In the event that you have any questions or comments concerning the performance or servicing of your Subaru, it is recommended that you take the following steps:

1. Contact your Subaru Retailer and speak with the Service, Parts or Sales Manager. Concerns are usually resolved most quickly by the Retailer.
2. If your concern is not resolved, contact the General Manager or Owner of the Retailer.
3. If your concern cannot be resolved quickly by the Retailer personnel or management, contact the Customer Advocacy Department at SOA.

**Subaru of America, Inc.**  
**One Subaru Drive**  
**Camden, NJ 08103-9800**  
**www.SUBARU.com**  
**1-800-782-2783**

## Please Supply the Following Information:

Your name and address

Your daytime telephone number

The vehicle identification number (serial number) which may be found on the inside front cover of this Warranty & Maintenance Booklet, on your vehicle registration or insurance card, or on the dashboard of your vehicle, on the driver's side.

The Retailer's name and location

The age and current mileage of your vehicle

The nature of your concern

\*For vehicles delivered in Hawaii, SUBARU Hawaii has the exclusive responsibility for providing you with satisfaction in all areas described in this Warranty & Maintenance Booklet.

# Tips for Receiving Continuing Satisfaction from Your New Subaru (cont.)

Please keep in mind that in most cases your concerns can be resolved most quickly through the Retailer which you contacted in steps 1 or 2, using that Retailer's personnel, equipment and facilities. Therefore, you will save time by following the steps in the order listed above.

## Driving Hints

Your new Subaru represents some of the latest engineering techniques in the modern automotive field. Your investment can be made to last, with some simple care, for years to come.

The following items are suggested as a weekly check. Simple instructions can be found in the Owner's Manual by referring to the index.

- Check tire pressure — tires cold.
- Check engine oil level — engine off.
- Check radiator coolant — engine cold.
- Turn lights on — walk around vehicle for visual check.
- Keep glass clean inside and out.
- Check brake fluid level and power steering fluid level.
- Check automatic transmission fluid level.
- Check battery visually.
- Check horn operation.
- Check operation and condition of wipers and windshield washers.

Of course, normal periodic maintenance should be carried out at the mileage/months suggested in the maintenance section of this Booklet.

Your Subaru is designed to use *Unleaded Gasoline only*. Other specific fuel blends are discussed in the Owner's Manual for your vehicle. Use of LEADED fuels will contaminate the catalytic converter in the exhaust system and render it useless, which could be detrimental to the atmosphere and the operation of your vehicle.



## Distributor

**SUBARU OF NEW ENGLAND**  
95 Morse Street  
Norwood, MA 02062  
(781) 255-6369

**SUBARU DISTRIBUTORS CORP.**  
6 Ramland Road  
Orangeburg, NY 10962  
(845) 359-2500

**SUBARU Hawaii**  
2850-A Pukoloa St.  
Suite 202  
Honolulu, HI 96819  
(808) 564-2260

## Region

Connecticut  
Massachusetts  
Maine  
New Hampshire  
Rhode Island  
Vermont

Northern New Jersey  
New York

Hawaii

# Safety Inspection

Your Subaru vehicle has been produced with great attention to detail on all items affecting safety. Your Subaru meets all applicable requirements of Federal Motor Vehicle Safety Standards in effect at the time the vehicle was produced.

In furthering our continued interest in highway safety, SOA urges each Subaru owner to have an annual safety inspection made on his or her vehicle. The safety inspection should be made in addition to the recommended periodic maintenance services. Some states make a safety inspection mandatory and require it to be done more frequently than once a year. Subaru owners should comply with the state law where they reside. The safety inspection is a maintenance service and is not covered under the Subaru Limited Warranties.

## Recommended Safety Inspection

1. Brake System
  - a. Adjustment and pedal travel
  - b. Fluid level
  - c. Condition of linings
2. Steering System
  - a. Wheel alignment
  - b. Excessive looseness in steering wheel
  - c. Loose tie rods
  - d. Condition of ball joints
3. Tires and Wheels
  - a. Tread depth
  - b. Uneven wear
  - c. Cuts, breakage and abrasions
  - d. Tire pressure
  - e. Bent wheel rims
4. Exhaust System
  - a. Tightness
  - b. Leaks
  - c. Damages or missing parts
  - d. Operation of emission control system
5. Glass and Mirrors
  - a. Discoloration
  - b. Cracked, broken or missing
6. Doors
  - a. Operation of door locks
7. Seat Belts
  - a. Proper operation
8. Horn
  - a. Proper operation
9. Lights and Switches
  - a. Headlight adjustment
  - b. Dimmer switch operation
  - c. Operation of dash warning lights and indicator lights
  - d. Broken or cracked lens
  - e. Burned out bulbs
10. Turn Signal
  - a. Operation of external lamps
  - b. Operation of flasher
  - c. Operation of hazard warning
11. Windshield Wiper and Washer
  - a. Condition of blades
  - b. Proper operation of wipers
  - c. Proper operation of washer
  - d. Quantity of washer fluid

# Schedule of Inspection and Maintenance Services

## Maintaining Your Vehicle's Finish

The best way to preserve your vehicle's finish and aid in avoiding rust is to keep the vehicle clean by washing frequently. Wash the vehicle only with lukewarm or cold water. Do not wash the vehicle in the direct rays of the sun, or use strong soap or chemical cleaners. Any cleaning agents used should be washed off promptly and not allowed to dry on the finish.

Calcium chloride and other salts, ice melting agents, road oil and tar, tree sap, bugs, bird droppings, chemicals from industrial chimneys and other foreign matter may damage the finish if left on the painted surfaces. Prompt washing may not completely remove all these deposits. Additional cleaners may be needed. When using chemical cleaners developed for this purpose, be sure they are safe for use on painted surfaces.

Any stone chips, fractures or deep scratches in the finish should be repaired promptly. Bare metal will corrode quickly and can develop into major repair expense. Minor chips and scratches can be repaired with touch-up materials available from your Subaru Retailer.

If your vehicle is damaged and requires sheet metal repair or replacement, be sure the body shop uses Genuine Subaru Replacement Parts.

## Maintenance

Vehicle maintenance is an important factor for proper vehicle operation. The vehicle's driver should ensure that fluid levels (engine oil, coolant, etc.) are checked frequently (i.e., each time you add fuel) in accordance with the instructions in the Owner's Manual.

We suggest that you schedule an appointment at any Authorized Subaru Retailer for any of the recommended services outlined on the following pages.

The frequency of scheduled inspection and maintenance services as set forth is minimal. However, it may be necessary that they be performed more frequently depending on road conditions, weather, atmospheric conditions, vehicle usage and individual driving habits. See Page 29 for maintenance suggestions under severe driving conditions.

Maintenance, repair or replacement of the emission control devices and systems of your vehicle may be performed by any automotive repair establishment or individual, using any automotive part which its manufacturer has certified will not result in a failure of your vehicle to comply with the regulations of the U.S. Environmental Protection Agency. Please see the Emission Control Systems Warranties for details.

Symbols used:

- R – Replace
- I – Inspect, correct or replace if necessary
- P – Perform

Continue periodic maintenance beyond 120,000 miles (192,000 km) or 120 months by returning to the second column of the maintenance schedule and adding 120,000 miles (192,000 km) or 120 months to the column headings.

# 2021 MY All Vehicles – Federal/California Specifications Vehicles

MAINTENANCE ITEM		MAINTENANCE INTERVAL (Number of months or km (mi), whichever occurs first)																			REMARKS					
		Months x 1,000 km x 1,000 mi	6 9.6	12 19.2	18 28.8	24 38.4	30 48.0	36 57.6	42 67.2	48 76.8	54 86.4	60 96.0	66 105.6	72 115.2	78 124.8	84 134.4	90 144.0	96 153.6	102 163.2	108 172.8		114 182.4	120 192.0	126 201.6	132 211.0	
1	Engine oil		R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	Note 1
2	Engine oil filter		R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	Note 1
3	Spark plug										R												R			
4	Drive belt(s)					I					I						I						I			
5	Timing belt (WRX STI)																R									
6	Fuel systems, lines & connections					I					I						I						I			Note 6 & 7
7	Fuel filter												R													Note 2 & 7
8	Air cleaner element					R					R						R						R			Note 8
9	Cooling system, hoses & connections					I					I						I						I			Note 10
10	Engine coolant (engine side), (inverter assembly side - Hybrid)		Replace after the first 11 years or 220,000 km (137,500 miles), and every six years or 120,000 km (75,000 miles) thereafter.																				Note 10			
11	Clutch operation			I		I		I		I		I		I		I		I		I		I		I		
12	Transmission gear oil (except BRZ)					I					I						I					I				Note 3
	Transmission gear oil (BRZ)				I				I				I				I					I				
13	CVT fluid (except BRZ & Hybrid)						I					I					I							I		Note 4
	ATF (BRZ & Hybrid)							I				R					I							R		
14	Front & rear differential gear oil (except BRZ)						I					I					I						I			Note 3
	Rear differential gear oil (BRZ)			I		I		I		I		I		I		I		I		I		I		I		
			Replace every 4 years or 96,000 km (60,000 miles).																							
15	Brake lines, operation of parking & service brake systems			I		I		I		I		I		I		I		I		I		I		I		Note 6
16	Brake fluid / clutch fluid (MT only)						R				R						R						R			Note 5
17	Disc brake pad & disc, front & rear axle boots & joints			I		I		I		I		I		I		I		I		I		I		I		Note 6
18	Steering & suspension			I		I		I		I		I		I		I		I		I		I		I		Note 6
19	Wheel bearing																									
20	Rotate & inspect tires	P	P	P	P	P	P	P	P	P	P	P	P	P	P	P	P	P	P	P	P	P	P	P	P	Note 9
21	HVAC system A/C filter		R			R		R		R		R		R		R		R		R		R		R		Note 8

R=Replace. I=Inspect, correct or replace if necessary. P=Perform.

## Notes:

1. When the vehicle is used under severe driving conditions\*\*, the engine oil and filter should be changed every 3,000 miles (4,800 km) or 3 months.
2. When the vehicle is used in extremely cold or hot weather areas, contamination of the filter may occur and filter replacement should be performed more often.
3. When the vehicle is frequently operated under severe driving conditions\*\*, replacement should be performed every 15,000 miles (24,000 km) or 15 months, whichever occurs first.
4. When the vehicle is frequently operated under severe driving conditions\*\*, CVT fluid replacement (if applicable) should be performed every 24,855 miles (40,000 km).
5. When the vehicle is used in high humidity areas or in mountainous areas, change the brake fluid every 15,000 miles (24,000 km) or 15 months, whichever occurs first.
6. When the vehicle is used under severe driving conditions\*\*, inspection should be performed every 6,000 miles (9,600 km) or 6 months, whichever occurs first.
7. This inspection/replacement is not required to maintain emission warranty eligibility and it does not affect the manufacturer's obligations under the EPA's in-use compliance program.
8. When the vehicle is used in extremely dusty conditions, the air cleaner element should be inspected more often.
9. A tire should be replaced when the tread wear indicator appears as a solid band across the tread; this occurs when the remaining tread has worn to 0.063 in (1.6 mm) or less.
10. To prevent cooling system leaks, always add Genuine Subaru Cooling System Conditioner whenever the coolant is replaced.

## \*\*Examples of Severe Driving Conditions:

- a. Repeated short distance driving. (Maintenance Items 1 and 2 only)
- b. Driving on rough and/or muddy roads.  
(Maintenance Items 15 and 16)
- c. Driving in dusty conditions. (Maintenance Item 8 only)
- d. Driving in extremely cold weather.  
(Maintenance Items 1, 2, 17, and 18)
- e. Driving in areas where road salts or other corrosive materials are used. (Maintenance Items 6, 15, 16, and 17)
- f. Living in coastal areas. (Maintenance Item 6)
- g. Repeated trailer towing.  
(Maintenance Items 1, 2, 12, 13, 14, 15, 16, 17 and 18)

# Record of Inspection and Maintenance Services

Inspection	Date of Inspection	Actual Mileage	Name of Service Facility	Authorized Signature
6,000 miles / 6 months				
12,000 miles / 12 months				
18,000 miles / 18 months				
24,000 miles / 24 months				
30,000 miles / 30 months				
36,000 miles / 36 months				
42,000 miles / 42 months				
48,000 miles / 48 months				
54,000 miles / 54 months				
60,000 miles / 60 months				
66,000 miles / 66 months				

## Record of Inspection and Maintenance Services (cont.)

Inspection	Date of Inspection	Actual Mileage	Name of Service Facility	Authorized Signature
72,000 miles / 72 months				
78,000 miles / 78 months				
84,000 miles / 84 months				
90,000 miles / 90 months				
96,000 miles / 96 months				
102,000 miles / 102 months				
108,000 miles / 108 months				
114,000 miles / 114 months				
120,000 miles / 120 months				
126,000 miles / 126 months				
132,000 miles / 132 months				

## Added Security®

Be sure to ask your Retailer about Added Security®, the only Extended Service Agreement backed 100% by Subaru of America, Inc. If your Subaru is less than 36 months old and has less than 36,000 miles on the odometer, you may still qualify for this mechanical repair protection. Contact your Retailer today or call us at 1-800-932-0636 for more information. This program is only available in the continental United States and Alaska. Vehicles used commercially are not eligible.

Don't be fooled by imitation service agreements. If you are told by anyone that another program is "just like Added Security®" – call us. We can show you the differences!